SERVICES-BASED OPERATOR LICENCE TELECOMMUNICATIONS ORDINANCE (Chapter 106)

WTT HK LIMITED ("WTT")

B. HOMELINE SERVICE

Effective Date: 28/8/10

HomeLine service provides an exchange line, which connects residential Customer at a place of residence to the Network. The Customer will be assigned a directory number and free directory listing. The service allows the Customer to make/receive calls.

Available value-added service ("VAS") features include:

Speed Cal

This feature allows the Customer to store up to eight numbers on a Speed Call list. Stored numbers can be dialed by pressing the * key and a one-digit code.

• Block-the-blocker

With calling number display, this feature can block the anonymous callers, who choose not to transmit their telephone numbers, by diverting their calls to an announcement, which informs them that their calls cannot go through.

Call Forwarding

This feature allows the Customer to forward the incoming calls to another local telephone number, including mobile or pager numbers.

Call Waiting

This feature alerts the Customer when an incoming call is waiting while the Customer is on the telephone.

Calling Number Display

This feature allows the display of caller's telephone number and the automatic recording of the date, time and calling number of missed calls.

• Conference Calling

This feature allows the Customer to converse with two other parties who are located at two different locations at the same time.

Duplex Ringing

This feature allows the Customer to have one primary telephone number and one "Duplex Ringing for Fax" number on a single registered line and each of the two numbers will have a ringing pattern distinct from each other.

MobileRing

This feature allows the Customer to receive calls forwarded from local mobile service with ringing tone distinguishable from the registered line's.

Remote Call Forwarding

This feature allows the Customer to remotely divert all incoming calls to any local number including mobile or pager numbers.

Call Blocking

This feature allows the Customer to restrict certain types of chargeable outgoing calls, inter alias, IDD and 900 information services, from the Customer's registered line.

Calling Number Blocking

The feature allows the Customer to restrict the display of the telephone number to the receiving party except for calls to 999 emergency hotline.

Appointment Reminder

This feature allows machine-generated calls made to the Customer at pre-set time.

Do-Not-Disturb

This feature allows the Customer to temporarily block incoming calls. When this feature is activated, the calling party (except callers authorized by the Customer) will hear a Do-Not-Disturb announcement message.

Voice Mail

This feature allows instant telephone message alert and retrieval.

Service / Activity:	Charges (HK\$)
Installation (per line)	\$600
Monthly Rental	\$150
Monthly Rental for the following VAS:	
Speed Call/Block-the-blocker/Call Forwarding/Call Waiting/	\$25 each
Calling Number Display/Conference Calling/Duplex Ringing/Remote Call	
Forwarding/Appointment Reminder/Voice Mail/Do-Not-Disturb*	
MobileRing	\$28 each
Internal wiring connection	\$500 per Connection
If the equipment provided by WTT (with or without charge) is lost or not returned	up to \$2,000 each
in good condition	

Where gift is provided by WTT and the Customer terminates the Service prior to	up to \$2,000 each
expiry of the term and the gift is lost or not returned in good condition	
Relocation within the same building (per line)	\$500
Relocation not within the same building (per line)	\$500
Reconnection of Service disconnected due to:	\$280
(a) Customers requested for disconnection temporarily	
to suit their own purposes**; or	
(b) non-payment of Service charges.	
Number Change Service	\$200 per number change
Order Cancellation Charge	\$550 per line

^{*} For Do-Not-Disturb, HK\$25 per month is inclusive of the charge for setting up the initial password; for each subsequent request to change the password, HK\$50 will be charged.

The name of the Customer, the nature of Service and the location of the Service must all be the same as those immediately before the disconnection. The Customer must apply for Reconnection of Service within 3 months after disconnection.

Technical Services For HomeLine Service:	Charges (HK\$)
Technical Inspection	\$150 per trip
Replace Splitter	\$100 per trip
Relocate/Replace/Restore Outlet /Wallplate	\$200 per wallplate
Extend Ethernet/Coaxial Cable	\$150 per trip
Tap to Tap	\$100 per drop
Additional Wallplate	\$300 per wallplate
SMATV Tap Connection	\$600 per drop
Drop Restoration	\$350 per drop
Internal Wiring Connection	\$50 per trip
Replace Drop Cable	\$200 per drop
TV / VCR Tuning	\$200 per TV/VCR
Removal Transfer	\$500 per trip
Refix Cable	\$200 per trip
Replace Splitter	\$100 per trip

Other Charges:	HK\$
Lost / Damaged /Unreturned Converter/SC (Full Set*)	\$990 per set
Remote Control	\$100 per remote control
Lost / Damaged /Unreturned Cable Modem (Full Set*)	\$990 per set
External Power Supply	\$350 per unit
Plug with Power Cord	\$100 per drop
USB Cable	\$50 per drop
Modem stand	\$50 per unit
Lost / Damaged /Unreturned Cable Modem (Full Set*)	\$990 per set
Rental Fee for unreturned Cable Modem or eMTA	\$30 per month
Lost / Damaged /Unreturned DECT phone (Full Set*)	\$588 per set
DECT Phone Main Unit	\$428 per unit
DECT Phone Cord	\$80 per unit
DECT Phone AC Adapter	\$80 per unit

The above services are subject to WTT's General Terms and Conditions of Service under the Services-based Operator Licence as revised and published from time to time.